

OFFICIAL CONTEST RULES

CONTEST PERIOD:

The Avion Rewards Concert Gift Card Contest (the “Contest”) begins on August 14, 2026 at 12:00 AM Eastern Time and ends on September 14, 2026 at 11:59 PM Eastern Time (the “Contest Period”).

AGREEMENT TO BE LEGALLY BOUND BY THESE RULES:

By participating in this Contest, you are signifying your agreement that you have read and agree to be legally bound by these Official Contest Rules (the “Rules”).

ELIGIBILITY:

The Contest is only open to residents of Canada who have reached the legal age of majority in their province/territory of residence at the time of entry, except employees, representatives or agents (and those with whom such persons are living, whether related or not) of Royal Bank of Canada (the “Sponsor”), its parent companies, subsidiaries, affiliates, prize suppliers, advertising/promotion agencies and any other individual or entity involved in the development, production, administration, or fulfillment of the Contest (collectively, the “Contest Parties”). Business and Commercial clients of the Sponsor are excluded from this contest.

HOW TO ENTER:

No purchase necessary. To enter the Contest, go to avionrewards.com/concertcontest (the “Website”) and follow the on-screen instructions to complete the following during the Contest Period:

- If you are not an Avion Rewards member you need to join first by signing up for Avion Rewards at www.avionrewards.com
- Your Avion Rewards must be connected to your Ticketmaster® Canada account. For instructions on how to connect, please visit avionrewards.com/ticketmaster-ca. If you do not have a Ticketmaster Canada account, visit www.ticketmaster.ca and follow the on-screen instructions to sign up for a free Ticketmaster Canada account.
- You must provide all of the required information and follow any on-screen instructions provided to complete the foregoing requirements.
- Obtain and fully complete and submit the Official Entry Form (the “Entry Form”). You must fully complete the Entry Form with all of the required information and follow the on-screen instructions to submit your completed Entry Form.

Once you have provided all of the required information and completed all of the foregoing steps to enter (as determined by the Sponsor in its sole and absolute discretion) during the Contest Period, you will receive one (1) entry (an “Entry”).

ALTERNATE METHOD OF ENTRY: To enter without having to complete the foregoing steps to enter, you must hand-print your first name, last name, email address, telephone number, full mailing address and a sentence describing “Why I want to enter the Contest” on a piece of paper (8.5” x 11”) and mail it to: Avion Rewards Concert Gift Card Contest Attn: Rebecca Hudson, 88 Queens Quay West, 10th Floor, Toronto, ON M5J 0B6 (a “Mail-in Request”). To be eligible, your Mail-in Request must be postmarked during the Contest Period and received prior to the Selection Date (defined below). No mechanical reproductions permitted. Mail-In Requests become the property of the Sponsor and will not be acknowledged or returned. If your eligible Mail-in Request is received in accordance with these Rules (as determined by the Sponsor in its sole and absolute discretion), you will one (1) Entry.

To be eligible, your Entry must be submitted and received in accordance with these Rules.

ENTRY LIMIT:

There is a limit of one (1) Entry per person during the Contest Period (regardless of the method of entry). If it is discovered by the Sponsor (using any evidence or other information made available to or otherwise discovered by the Sponsor) that any person has attempted to: (i) exceed any of the limits stated in these Rules; and/or (ii) use multiple names, identities, email addresses and/or any automated, macro, script, robotic or other system(s) or program(s) to enter or otherwise participate in or

to disrupt this Contest; then they may be disqualified from the Contest in the sole and absolute discretion of the Sponsor. An Entry may be rejected if (in the sole and absolute discretion of the Sponsor): (i) the Entry is not submitted and received in accordance with these Rules; and/or (ii) the Entry is not otherwise in compliance with these Rules (all as determined by Sponsor in its sole and absolute discretion). The Released Parties (defined below) are not responsible for late, lost, misdirected, delayed, incomplete or incompatible Entries or any other Contest-related information (all of which are void).

VERIFICATION:

All Entries and entrants are subject to verification at any time and for any reason. The Sponsor reserves the right, in its sole and absolute discretion, to require proof of identity and/or eligibility (in a form acceptable to the Sponsor - including, without limitation, government issued photo identification): (i) for the purposes of verifying an individual's eligibility to participate in this Contest; (ii) for the purposes of verifying the eligibility and/or legitimacy of any Entry or any other information submitted (or purportedly submitted) for the purposes of this Contest; and/or (iii) for any other reason the Sponsor deems necessary, in its sole and absolute discretion, for the purposes of administering this Contest in accordance with these Rules. Failure to provide such proof to the complete satisfaction of the Sponsor within the timeline specified by the Sponsor may result in disqualification in the sole and absolute discretion of the Sponsor. The sole determinant of the time for the purposes of this Contest will be the Contest server machine(s).

PRIZES

There will be 5 prizes (each a "Prize"). Each Prize consists of:

- Two (2) \$500 CAD, Ticketmaster® e-gift cards ("Gift Card"). For a total Prize value of \$1,000 CAD.
- Gift Card may be used toward the purchase of tickets sold through the Ticketmaster website and in the Ticketmaster mobile app in Canada. Gift Card cannot be used toward VIP Nation®, fan clubs, other gift cards and select ticket packages. Exclusions may apply to TM+, Platinum, Fan-to-Fan Resale, TicketExchange by Ticketmaster® and other tickets not sold directly by Ticketmaster. Other exclusions may apply. Gift Card cannot be combined with other Gift Cards, gift certificates or other coupons. Gift Card may not be used in connection with any marketing, advertising or promotional activities without Live Nation's prior written approval and may not be transferred or sold other than through authorized Ticketmaster channels. Live Nation reserves the right to cancel a Gift Card if it believes that the Gift Card was obtained through fraudulent or unauthorized means. If the Gift Card holder's purchase exceeds the amount of that Gift Card's balance, the Gift Card holder must pay the difference by another means. Unused Gift Card balances are not transferable. Gift Card is not returnable or redeemable for cash except in states where it is required by law. Use of Gift Card constitutes acceptance of these terms and the additional terms found [here](#), which are subject to change at any time without notice. The use of a Gift Card on the Ticketmaster website is subject to the Terms of Use and Privacy Policy on that site.
- Each gift card is subject to the terms and conditions of the issuer. Each gift card must be accepted as awarded and is not transferable, assignable or convertible to cash (except as may be specifically permitted by Sponsor in its sole and absolute discretion). No substitutions except at Sponsor's option. Sponsor reserves the right, in its sole and absolute discretion, to substitute any Prize or a component thereof with a prize of equal or greater retail value, including, without limitation, but at Sponsor's sole and absolute discretion, a cash award.

There is a limit of one (1) Prize per person.

PRIZE WINNER SELECTION PROCESS:

On September 21, 2026 (the "Selection Date") in Toronto, ON at 12:00PM Eastern Time, five (5) eligible entrants will be selected by random draw from among all eligible Entries submitted and received in accordance with these Rules and such selected entrants will be deemed potential Prize winners.

The odds of winning depend on the number of eligible Entries submitted and received in accordance with these Rules.

WINNER NOTIFICATION PROCESS:

The Sponsor or its designated representative will make a minimum of 2 attempts to contact each potential Prize winner (using the information provided at the time of entry) within 3 business days of the Selection Date. If a potential Prize winner cannot be contacted within 3 business days of the Selection Date, or if there is a return of any notification as undeliverable; then they may, in the sole and absolute discretion of the Sponsor, be disqualified (and, if disqualified, will forfeit all rights to the applicable Prize) and the Sponsor reserves the right, in its sole and absolute discretion and time permitting, to select an alternate potential Prize winner from the remaining eligible Entries following the same applicable winner selection procedure.

described above (with the necessary amendments), in which case the foregoing provisions of this section shall apply to such new potential Prize winner.

WINNER CONFIRMATION PROCESS:

BEFORE BEING DECLARED A CONFIRMED PRIZE WINNER, each potential Prize winner will be required to: (a) correctly answer a mathematical skill-testing question without mechanical or other aid (which may, in the sole and absolute discretion of the Sponsor, be administered online, by email or other electronic means, by telephone, or in the Sponsor's form of declaration and release); and (b) sign and return within three (3) business days of notification the Sponsor's declaration and release form, which (among other things): (i) confirms compliance with these Rules; (ii) acknowledges acceptance of the applicable Prize (as awarded); (iii) releases the Contest Parties, Live Nation Canada, Inc. ("Live Nation"), Ticketmaster Canada Ltd, Ticketmaster, LLC (collectively "Ticketmaster"), and each of their respective officers, directors, employees, agents, representatives, successors and assigns (collectively, the "Released Parties") from any and all liability in connection with this Contest, their participation therein and/or the awarding and use/misuse of the Prize or any portion thereof; and (iv) agrees to the publication, reproduction and/or other use of the their name, address, voice, statements, about the Contest and/or photograph or other likeness without further notice or compensation, in any publicity or advertisement carried out by or on behalf of the Sponsor in any manner or medium whatsoever, including print, broadcast or the internet. If a potential Prize winner: (a) as applicable, fails to return the properly executed Contest documents within the specified time; (b) cannot accept (or is unwilling to accept) the Prize (as awarded) for any reason; (c) fails to correctly answer the skill-testing question; and/or (d) is determined to be in violation of these Rules (all as determined by the Sponsor in its sole and absolute discretion), then they may, in the sole and absolute discretion of the Sponsor, be disqualified (and, if disqualified, will forfeit all rights to the Prize) and the Sponsor reserves the right, in its sole and absolute discretion and time permitting, to select an alternate potential Prize winner from the remaining eligible Entries following the same winner selection procedure described above (with the necessary amendments), in which case the foregoing provisions of this section shall apply to such new potential Prize winner. The Sponsor will have final discretion in selecting the winner in the event of a tie or for any other reason.

GENERAL CONDITIONS:

All Entries become the property of the Sponsor. This Contest is subject to all applicable federal, provincial and municipal laws. The decisions of the Sponsor with respect to all aspects of this Contest are final and binding on all entrants without right of appeal, including, without limitation, any decisions regarding the eligibility/disqualification of Entries and/or entrants. ANYONE DEEMED BY THE SPONSOR TO BE IN VIOLATION OF THESE RULES FOR ANY REASON IS SUBJECT TO DISQUALIFICATION IN THE SOLE AND ABSOLUTE DISCRETION OF THE SPONSOR AT ANY TIME.

The Released Parties will not be liable for: (i) any failure of any website during the Contest; (ii) any technical malfunction or other problems of any nature whatsoever, including, without limitation, those relating to the telephone network or lines, computer on-line systems, servers, access providers, computer equipment or software; (iii) the failure of any Entry or other information to be received, captured or recorded for any reason whatsoever, including, but not limited to, technical problems or traffic congestion on the internet or at any website; (iv) any injury or damage to an entrant's or any other person's computer or other device related to or resulting from participating in the Contest; and/or (v) any combination of the above.

Without limiting the generality of the foregoing, by participating in the Contest, each entrant releases the Released Parties from any and all liability in connection with this Contest and their participation therein.

In the event of a dispute regarding who submitted an Entry, the Sponsor reserves the right, in its sole and absolute discretion, to require any individual who purports to be the entrant that submitted the Entry in question to provide proof to the complete satisfaction of the Sponsor (as determined by the Sponsor in its sole and absolute discretion) of being the entrant that submitted such Entry. Failure to provide such proof to the complete satisfaction of the Sponsor within the timeline specified by the Sponsor may result in disqualification (as determined by the Sponsor in its sole and absolute discretion).

The Sponsor reserves the right, in its sole and absolute discretion, to withdraw, amend or suspend this Contest (or to amend these Rules) in any way, in the event of any cause beyond the reasonable control of the Sponsor that interferes with the proper conduct of this Contest as contemplated by these Rules, including, without limitation, any error, technical problem, computer virus, bugs, tampering, unauthorized intervention, fraud or technical failure. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest in any way (as determined by Sponsor in its sole and absolute discretion) is a violation of criminal and civil laws and should such an attempt be made, the Sponsor reserves the right to seek remedies and damages to the fullest extent permitted by law. The Sponsor, in its sole and absolute discretion, reserves the right to cancel, amend or suspend this Contest, or to amend these Rules, in any way without prior notice or obligation, in the

event of any accident, printing, administrative, or other error of any kind, or for any other reason whatsoever. Without limiting the generality of the forgoing, the Sponsor reserves the right, in its sole and absolute discretion, to administer an alternate test of skill as it deems appropriate based on the circumstances and/or to comply with applicable law.

By entering this Contest, each entrant expressly consents to the Sponsor, its agents and/or representatives, storing, sharing and using the personal information submitted with their Entry only for the purpose of administering the Contest and in accordance with Sponsor's privacy policy available at: <https://www.rbc.com/privacysecurity/ca/global-privacy-notice.html>.

This section does not limit any other consent(s) that an individual may provide the Sponsor or others in relation to the collection, use and/or disclosure of their personal information.

The Sponsor reserves the right, in its sole and absolute discretion, to adjust any of the dates, timeframes and/or other Contest mechanics stipulated in these Rules, to the extent necessary, for purposes of verifying compliance by any entrant or Entry with these Rules, or as a result of any technical or other problems, or in light of any other circumstances which, in the opinion of the Sponsor, in its sole and absolute discretion, affect the proper administration of the Contest as contemplated in these Rules, or for any other reason.

In the event of any discrepancy or inconsistency between the terms and conditions of these English Rules and disclosures or other statements contained in any Contest-related materials or website(s), including, but not limited to: an entry form, French version of these Rules, and/or point of sale, television, print or online advertising; the terms and conditions of these English Rules shall prevail, govern and control to the fullest extent permitted by law.

Live Nation and Ticketmaster are each not a sponsor of the Contest and are in no way responsible for the administration of the Contest or the fulfillment of prize. All inquiries regarding the Contest should be directed to the Sponsor.

Live Nation, Ticketmaster, VIP Nation, TM+, TicketExchange by Ticketmaster are trademarks of Live Nation.